

Tips for a healthy system.

AVOID

Disposing of newspaper, disposable or sanitary napkins, baby wipes.

The use of garbage disposal units in the sink.

DO NOT

Use strong caustic, alkalis, oils, acids, bleaches, disinfectants or chemical detergents. These items kill the purifying bacteria, cause bad odours and damage the working system.

Exceed the maximum design load or subject the system to hydraulic shock loads (use of baths, washing machines, dishwasher, etc all at the same time)

Switch the power off.

DO

Use biodegradable detergents.

Spread your wash loads over six or seven days where possible.

DON'T PANIC

If the alarm sounds, please do not panic. Refer to the systems owner manual that is located for your convenience on our website or call us for further instructions.

BE AWARE

Some medication like antibiotics and anti-cancer medication can affect the living environment of healthy bacteria. Please make your service technician aware of this at time of inspection. Toilet paper made from sugar cane or Bamboo; their fibrous content does not break down as easy and can cause blockages.

CLEANING PRODUCTS

Unfortunately what we call cleaning products, your HSTP may class as poison. Like humans some poisons kill us while others will just make us sick and the same will happen to the bacteria in your HSTP.

Any products used that kill bacteria are harmful to your system.

If you wish to use harsher cleaning products, it is suggested that you use a bucket and discard the contents in the garden.

Washing machine liquid soaps breakdown easier than granulated styles do. Try not to be heavy handed with the amount of soaps you use.



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